



2017 GUIDING PRINCIPLES AWARD RECIPIENT

WITH JENNIFER ADAMS

Administrative Assistant ■ Oklahoma City, OK



Carthan Heard, Will Talley (OKC DM), Jennifer, Cody Carter (OKC Motor Shop Manager), Hoyt Williams. OKC Motor Shop in the background.

FUN FACTS ABOUT JENNIFER

- ❖ Jennifer has been at Cathedral for 4 years on March 1st
- ❖ Jennifer traveled to the Philippines 3 times on business. "I was responsible for training the quality department, ensured the successful startup on two new programs - which included the training of the program, and another time as an acting account manager to conduct an audit, identify issues, and implement processes to resolve those issues."
- ❖ A favourite quote of Jennifer's is "The Serenity Prayer is very dear to my heart and gets me through every day - Serenity, Courage, Wisdom."
- ❖ Jennifer was born and raised in Oklahoma City

Congratulations on winning the Guiding Principles Award. How did it feel when you found out you had won?

I was so shocked when Carthan told me; I teared up. I honestly still feel like I am dreaming. This is by far the largest honor ever bestowed upon me! I am such a small piece in a rather large machine. It's a gift and a surprise!

How do you implement Cathedral's Guiding Principles in your work environment?

I like to believe that I support and encourage everyone I meet. I feel that I am a facet and my purpose is to make Cathedral a better place in all that I do.

It's rewarding to know colleagues nominated you for this award. What events in 2017 or leading up to it, do you believe helped you be recognized?

I am unable to think of any single event that would allow me this award. I come to work every day thankful to have a job I love and thankful for all the wonderful people I'm blessed to work with. I strive daily to be the best I can be through friendliness and always giving my all.

Which Guiding Principle do you think you best represent?

Oh wow... I would like to say I represent all of them. If I have to pick just one, it

would be teamwork. None of us is worth anything without those who support us and we all support each other. It may be an encouraging smile, "I know you are busy let me help you with that," or "is there anything I can do?", or simply everyone doing one's individual assignment in an efficient manner. If it needs doing or someone needs help... Do it.

Which Guiding Principle does your team represent?

Teamwork, most definitely. I feel we are the embodiment of teamwork here in OKC. This is the area I believe makes us strongest. Every single one of us are part of the same family, same team, and have the same goals. It takes everyone's help and we step-in even if it "isn't our job". I am a firm believer of the saying "There is no I in Team".

Since the roll out in September 2014, in your opinion, how have the Guiding Principles affected the way Cathedral operates?

I started in 2014 so I am unable to speak much prior to the roll out; however, by putting them in writing as a vision and goals to achieve, I believe awareness was raised and allows one to think a bit more before acting.

You are dedicated with a strong drive for excellence, what motivates you?

This is a large question. My need to succeed, have a place, and survive are my

largest motivators. My children are my rock and every day they spur me forward to give Cathedral all I can. I have a strong need to be an asset and I strive consistently to achieve that goal. Moreover, loving the group that I work with and the laughs we share makes it easy.

In your opinion, what is the best way to lead and motivate your team?

Here in OKC most of our employees are motivated through recognition and appreciation of hard work. It means a lot to know your efforts and achievements are not taken for granted. I believe this is an area that Cathedral, company-wide, could improve on. It is important that we recognize our employees on the ground level that are doing the work and putting out a quality product. In addition, here in OKC, we like to have fun! It helps keep the stress level down which in turn motivates everybody to continue moving forward.

What do you think your most significant accomplishment is with Cathedral?

I am not sure I have any great accomplishments. I'm just me and do my job to the best of my ability. If I had to list an accomplishment, it would be that I started right before the start-up of the motor shop here in OKC, including the management of our inventory, and am excited to play a role in the set-up and the maintenance since.

What is it about your work ethic that you take pride in?

When I am in the office I give 110% to ensure that the motor shop runs smoothly. I take pride in all aspects of my position including data entry, assisting Cody and the guys in the shop, as well as the management of our inventory, with the help of Alex.

What do you think separates Cathedral from our competition?

I believe the difference between us and our competition starts at the ground level. Our employees in the shop put in a lot of time, effort and detail to put out a quality product that they can take pride in. Our drilling records speak for themselves.

What makes your work location successful?

We have a wonderful team here in OKC and I am blessed to be a part of it! It takes teamwork, communication and fun to hold a team together through the good and bad. I can't say enough about our employees in the shop. If it weren't for their hard work and *go get 'em* attitudes, the rest of us wouldn't be as successful as we are.

How do you see the future of Cathedral and the role you'll play?

I am proud of my role in the company and all I have learned. I'm very blessed to have such great management from whom I have earned trust and respect. Cathedral will continue to grow and improve. I am optimistic, should there be areas of growth or movement in the future, that I would have the opportunity to pursue those. Beyond that, a personal goal I have set for myself here in OKC is to work on more team building and employee appreciation - it's a small thing that I am hoping to make an impact in.

Winning an award generally comes from support around you, is there anyone you'd like to thank?

Cody Carter. I didn't know anything about this industry. He took me under his wing and taught me so much, encouraging, and empowering me the whole way! I couldn't have done any of this without him!

I'd also like to thank Kim Rushing for seeing my potential and allowing me the opportunity. None of us would be able to accomplish what we do on a daily basis if it weren't for the great people around us!

Do you have any advice for other persons looking to win this award?

All I can say is be friendly to all. Lead by example and never forget where you started.

Any last words, honorary mention, or comments...

Honestly, I am nobody. If it weren't for my team and my motor shop guys this award would be impossible for me to have been blessed with. It belongs to "my guys" and my entire OKC Cathedral family - not just me. ■

