



WITH DARLA ZOTTOLA

Administrative Assistant ■ Washington, Pennsylvania

2016 GUIDING PRINCIPLES AWARD RECIPIENT

-  **EXCELLENCE**
In service and performance
-  **HONESTY & INTEGRITY**
Through accountability and responsible stewardship
-  **TEAMWORK**
Harnessing our collective strengths
-  **LIVE WELL**
Ensuring safe and healthy work practices
-  **CREATING VALUE**
For our customers, community and investors



Darla Zottola is presented the Guiding Principles Award by District Manager, Derek Miller.

Congratulations on winning the Guiding Principles Award. How did it feel when you found out you had won?

I was very surprised and honored. There are many people who I feel deserve this award. It is not just for me, but also for everyone that I work with.

How do you implement Cathedral's Guiding Principles in your work environment?

I have always believed that the work I do is a representation of our district and Cathedral as a whole. We all take pride in what comes out of our office and our shop, so it starts with teamwork as well as leading by example.

It's rewarding to know colleagues nominated you for this award. What events in 2016 or leading up to it, do you believe helped you be recognized?

I don't believe there were any specific events leading up to being nominated. I've always given one hundred percent to everything I do and treat everyone as I would like to be treated.

Which Guiding Principle do you think you best represent?

This is a tough question to answer because I feel that all of the Guiding Principles are more or less tied to one another. If I have to give just one, I would say Excellence and again, we all strive for that because the work we do reflects not just on us as individuals, but also on Cathedral.

Since the roll out in September 2014, in your opinion, how have the Guiding Principles altered the way Cathedral operates?

I believe that the Guiding Principles were always in place at Cathedral. They were never really given a name or title until 2014. Since then, they are there as a reminder that we are all working toward the same goals.

You are dedicated with a strong drive for excellence, what motivates you?

My colleagues motivate me. I see everyone around me working hard and giving their best and I want to be sure that I am doing the same. We all play an important role in making Cathedral successful.

What do you think separates Cathedral from our competition?

I think the dedication of everyone working here sets us apart.

What makes your work location successful?

It's the people, the operation of our location and how we work together to be the best at what we do.

How do you see the future of Cathedral and the role you'll play (aside from getting through the downturn)?

I believe that Cathedral is going to continue to excel and be even better than before the downturn. I'm looking forward to helping ensure that we continue to give our customers quality service and industry leading technology.

Winning an award generally comes from support around you, is there anyone you'd like to thank?

I would like to thank everyone in our offices, shop and in the field. Regardless of what type of day I'm having, they always make it better. ■

FUN FACTS ABOUT

Darla

- ❖ Darla joined Cathedral in August 2010.
- ❖ Outside of work, Darla loves to cook for family and friends and is always experimenting with new recipes. The dish most often requested of her is apple pie, made from her mother's secret recipe.
- ❖ A tour of Italy would be the holiday destination of her dreams and if Darla could live anywhere in the world it would be any place warm and by the ocean.
- ❖ When she was a child, Darla always wanted to be an archaeologist. So, instead of digging in the earth, she's working in a field where we drill in the earth.
- ❖ In addition to leading the Washington team in supporting community involvement activities, Darla provides her volunteer time and assistance to organizations such as the Washington County Food Bank and the Thomas Enzerra Autism Project.
- ❖ Darla enjoys singing country, folk and rock songs and learned to play guitar about 15 years ago to accompany herself. If Darla was stuck in an elevator and had to listen to only one song, it would be Chris Cornell's version of "Thank You" by Led Zeppelin.

